



**NO = NO Problem** (Use the Prevention Toolbox to)

If there is a problem,  
**Q1: or C or P?**

**C = Child Problem** (Use the Child Problem Toolbox to)

**P = Parent Problem** (Use the Parent Problem Toolbox to)

If there is misbehavior,  
**Q2: PU or PO?**

**PU = Problem Behavior Unintentional**  
(Use the PU Toolset to)

**PO = Problem Behavior On Purpose**  
(Use the PO Toolset to)

**Q3: What's the purpose?**

**START RESPONSE HERE**

Prevent the problem from starting or worsening

Acknowledge feelings  
(if Child problem STOP and use F-A-X)

Set limits or express concerns  
(if no misbehavior STOP)

Redirect misbehavior  
(using appropriate Toolset)

Reveal discipline  
(Discipline Toolset)

